

Representatives may view a victim's concern as a single event for the institution where the fraud occurred, not taking into account the victim may be at the point where this is one of many events needing resolution. ITRC hears first hand of this frustration as its victims will frequently call back to express their frustration with a particular entity. As leaders in all of these organizations come together to understand the needs of the victim, the ITRC can provide solutions and best practices on how to best assist this extremely disenfranchised population to achieve the best possible outcome for all.

Download the

ITRC ID Theft Help App: idthefthelp.download for case management tools



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